**Plan ⇨ Do ⇨Study ⇨Act Template**

 **Title: \_\_\_\_\_\_Risk Stratification Care Pathways\_\_\_\_\_\_\_\_\_\_\_\_**

**Start Date: \_\_\_TBD\_\_\_\_\_\_\_\_**  **Completion Date: \_\_\_\_\_\_\_TBD\_\_\_\_\_**

***Want more guidance?*** Click the icons below for instructions and examples of how to conduct a PDSA.

** **

|  |
| --- |
| **PLAN** |
| **Team leader and members*** Names, roles and responsibilities
 |  |
| **Objective/AIM Statement:*** What goals do you want to achieve?
* Who will benefit from this?
* What will be done?
* Where will the change occur?
* When will it start and stop?
* What are the boundaries of the processes? What is in, what is out?
 |

|  |  |
| --- | --- |
| What? |  |
| For Whom? |  |
| By When? |  |
| How Much? |  |
| Full Statement/Aim |  |

 |
| **Plan:** * Describe what’s been tried before to achieve the objective/AIM.
* Describe your current plan to execute this PDSA. Include specific roles and dates.
 |  |
| **Plan: Data Collection*** What are baseline measures?
* What data needs to be collected?
* How do you predict the data will change based on your current plan?
* Who will collect data?
 |  |
| **DO** |
| **Observations*** What happened?
 |  |
| **Problems / barriers*** Did this PDSA go as planned? Why or why not?
 |  |
| **STUDY** |
| **Data*** Analysis data of collected
* What did you learn? Any surprises?
* Were your predictions accurate?
 |  |
| **ACT** |
| **Circle your decision** | * Keep this change. It works!
* Keep testing.
 | * Adjust this change. How?
* Abort this change. Why?
 |
| **Next steps:*** Outline the next steps based on your findings.
* Is this change ready to be spread? If not, what changes need to be made?
 |  |

**Plan ⇨ Do ⇨Study ⇨Act Example**

 **Title: \_\_\_\_\_\_Risk Stratification Care Pathways\_\_\_\_\_\_\_\_\_\_\_\_**

**Start Date: \_\_\_TBD\_\_\_\_\_\_\_\_**  **Completion Date: \_\_\_\_\_\_\_TBD\_\_\_\_\_**

***Want more guidance?*** Click the icons below for instructions and examples of how to conduct a PDSA.

** **

|  |
| --- |
| **PLAN** |
| **Team leader and members*** Names, roles and responsibilities
 | Kary Rappaport (Project Lead/OT) Andrea May (Medical Provider,) Cassondra Phillipsen (Dental Provider,) Traci Downer (P-5 Path Coordinator,) Yamili Santoyo-Martinez (Medical Assistant,) Rachel Broderick (Dental Hygienist,) Kathy MacDonald (Dental Assistant) |
| **Objective/AIM Statement:*** What goals do you want to achieve?
* Who will benefit from this?
* What will be done?
* Where will the change occur?
* When will it start and stop?
* What are the boundaries of the processes? What is in, what is out?
 |

|  |  |
| --- | --- |
| What? | Patients receive a tailored care pathway dependent on the pre-determined risk stratification score |
| For Whom? | Patients in the P-5 program  |
| By When? | Medical (December 1st) Dental (February 1) |
| How Much? | 20% |
| Full Statement/Aim | 20% of patients in the P-5 program receive a tailored care pathway dependent on the pre-determined risk stratification score |

 |
| **Plan:** * Describe what’s been tried before to achieve the objective/AIM.
* Describe your current plan to execute this PDSA. Include specific roles and dates.
 | * Define care pathways that accompany the risk stratification score
* Training all levels of staff (contact center, front office, back office, providers, P-5 Clinical Workgroup) to the pathways
* Work with Epic team to establish standardized way to generate pathways in conjunction with the risk stratification score
* Trial
 |
| **Plan: Data Collection*** What are baseline measures?
* What data needs to be collected?
* How do you predict the data will change based on your current plan?
* Who will collect data?
 | * Percentage of patients with risk stratification score who have a documented care pathway
 |
| **DO** |
| **Observations*** What happened?
 | How easy is it to enter?How easy is it to update? |
| **Problems / barriers*** Did this PDSA go as planned? Why or why not?
 |  |
| **STUDY** |
| **Data*** Analysis data of collected
* What did you learn? Any surprises?
* Were your predictions accurate?
 |  |
| **ACT** |
| **Circle your decision** | * Keep this change. It works!
* Keep testing.
 | * Adjust this change. How?
* Abort this change. Why?
 |
| **Next steps:*** Outline the next steps based on your findings.
* Is this change ready to be spread? If not, what changes need to be made?
 |  |