**Plan ⇨ Do ⇨Study ⇨Act Template**

**Title: \_\_\_\_\_\_Risk Stratification Care Pathways\_\_\_\_\_\_\_\_\_\_\_\_**

**Start Date: \_\_\_TBD\_\_\_\_\_\_\_\_**  **Completion Date: \_\_\_\_\_\_\_TBD\_\_\_\_\_**

***Want more guidance?*** Click the icons below for instructions and examples of how to conduct a PDSA.

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| --- | --- | --- | --- |
| **PLAN** | | | |
| **Team leader and members**   * Names, roles and responsibilities | |  | |
| **Objective/AIM Statement:**   * What goals do you want to achieve? * Who will benefit from this? * What will be done? * Where will the change occur? * When will it start and stop? * What are the boundaries of the processes? What is in, what is out? | | |  |  | | --- | --- | | What? |  | | For Whom? |  | | By When? |  | | How Much? |  | | Full Statement/Aim |  | | |
| **Plan:**   * Describe what’s been tried before to achieve the objective/AIM. * Describe your current plan to execute this PDSA. Include specific roles and dates. | |  | |
| **Plan: Data Collection**   * What are baseline measures? * What data needs to be collected? * How do you predict the data will change based on your current plan? * Who will collect data? | |  | |
| **DO** | | | |
| **Observations**   * What happened? |  | | |
| **Problems / barriers**   * Did this PDSA go as planned? Why or why not? |  | | |
| **STUDY** | | | |
| **Data**   * Analysis data of collected * What did you learn? Any surprises? * Were your predictions accurate? |  | | |
| **ACT** | | | |
| **Circle your decision** | * Keep this change. It works! * Keep testing. | | * Adjust this change. How? * Abort this change. Why? |
| **Next steps:**   * Outline the next steps based on your findings. * Is this change ready to be spread? If not, what changes need to be made? |  | | |

**Plan ⇨ Do ⇨Study ⇨Act Example**

**Title: \_\_\_\_\_\_Risk Stratification Care Pathways\_\_\_\_\_\_\_\_\_\_\_\_**

**Start Date: \_\_\_TBD\_\_\_\_\_\_\_\_**  **Completion Date: \_\_\_\_\_\_\_TBD\_\_\_\_\_**

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| --- | --- | --- | --- |
| **PLAN** | | | |
| **Team leader and members**   * Names, roles and responsibilities | | Kary Rappaport (Project Lead/OT) Andrea May (Medical Provider,) Cassondra Phillipsen (Dental Provider,) Traci Downer (P-5 Path Coordinator,) Yamili Santoyo-Martinez (Medical Assistant,) Rachel Broderick (Dental Hygienist,) Kathy MacDonald (Dental Assistant) | |
| **Objective/AIM Statement:**   * What goals do you want to achieve? * Who will benefit from this? * What will be done? * Where will the change occur? * When will it start and stop? * What are the boundaries of the processes? What is in, what is out? | | |  |  | | --- | --- | | What? | Patients receive a tailored care pathway dependent on the pre-determined risk stratification score | | For Whom? | Patients in the P-5 program | | By When? | Medical (December 1st) Dental (February 1) | | How Much? | 20% | | Full Statement/Aim | 20% of patients in the P-5 program receive a tailored care pathway dependent on the pre-determined risk stratification score | | |
| **Plan:**   * Describe what’s been tried before to achieve the objective/AIM. * Describe your current plan to execute this PDSA. Include specific roles and dates. | | * Define care pathways that accompany the risk stratification score * Training all levels of staff (contact center, front office, back office, providers, P-5 Clinical Workgroup) to the pathways * Work with Epic team to establish standardized way to generate pathways in conjunction with the risk stratification score * Trial | |
| **Plan: Data Collection**   * What are baseline measures? * What data needs to be collected? * How do you predict the data will change based on your current plan? * Who will collect data? | | * Percentage of patients with risk stratification score who have a documented care pathway | |
| **DO** | | | |
| **Observations**   * What happened? | How easy is it to enter?  How easy is it to update? | | |
| **Problems / barriers**   * Did this PDSA go as planned? Why or why not? |  | | |
| **STUDY** | | | |
| **Data**   * Analysis data of collected * What did you learn? Any surprises? * Were your predictions accurate? |  | | |
| **ACT** | | | |
| **Circle your decision** | * Keep this change. It works! * Keep testing. | | * Adjust this change. How? * Abort this change. Why? |
| **Next steps:**   * Outline the next steps based on your findings. * Is this change ready to be spread? If not, what changes need to be made? |  | | |