



# Member Incentive Form

Use this form if your patient forgets to bring the incentive form we mailed to them. Not all members are eligible. Please be sure your patient is eligible for one of the incentives below.

**Note:** Please do not use this form for CareOregon Advantage members.

## Help our members earn a gift card for selected preventive care:

- Dental checkup for people with diabetes [DID] – Age 18 to 75, with diabetes diagnosis (\$15)
- Dental visit for children [DEG] – Ages 1-14 (\$15)

**Thank you for your partnership in encouraging preventive care!**

### CLINIC fills out this part

Clinic name: \_\_\_\_\_ Date of appointment: \_\_\_\_\_

Reason(s) for visit:  DID  DEG

Signature: \_\_\_\_\_

### MEMBER fills out this part (Please print clearly)

Member ID number: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

#### Check one box below to pick which gift card you'd like us to send you.

Shell Oil\*  Subway  T.J. Maxx  Starbucks  Target  Walmart

Note: If you do not check a box, members will receive a Walmart card.

#### Send or bring us this form.

CareOregon, 315 SW Fifth Ave, Portland OR 97204 or fax it to 503-416-1316.

Your gift card will be mailed to your address in six to eight weeks.

#### Receive your gift card sooner.

Get a link to claim your gift card. Email: \_\_\_\_\_

\* Shell not available as digital gift card.

**See reverse for important information ►**

## Questions?

For questions about dental services, please call your dental plan. For other questions, call your health plan's Customer Service 8 a.m. to 5 p.m., Monday through Friday.

**CareOregon:** 503-416-4100 or toll-free at 800-224-4840

**Health Share of Oregon:** 503-416-8090 or toll-free at 888-519-3845

**Columbia Pacific CCO:** 503-488-2822 or toll-free at 855-722-8206

**Jackson Care Connect:** 541-500-0567 or toll-free at 855-722-8208

**TTY:** 711

## Frequently asked questions

**How long do I have to do this?** You must receive this service by Dec. 31, 2022. We must receive this completed form by Jan. 31, 2023.

**What if I lose my gift card?** Lost or stolen cards will not be replaced.

**What if I don't get my gift card email? Can you send it to my home?** Once you select email or home, you cannot change that option. If you haven't received your email after four weeks, please call Customer Service.

**Does my provider need to sign this form?** No. Any clinic staff can sign it.

**What if you have the wrong address for me?** If your address has changed, please call the Customer Service number listed above for your health plan and speak with a person about where to mail your gift card.

**Does everyone get this gift card offer?** No. We identify certain wellness activities of key importance. Our gift card program is based on those activities.

**What if I already did this?** If your provider did not already send in a form for you, please fill in the date of service, and your provider name. No signature is required. We will verify with your provider. Select your gift card and return this form. You may receive only one gift card for this care.

**I got the same letter twice in one year. Can I earn two gift cards?** No. You can only earn one gift card for each activity per year.

The wellness incentive program is available only to our health plan members. Only completely filled-out forms are eligible for the incentive. Incentives are valid only if you are a member at the time of service and as of the postmark date on your return envelope. Lost or stolen gift cards will not be replaced. We may verify the information provided on your form at any time. Gift cards must be used only by our members. Your doctor or a clinic staff member must complete and sign your form before you return it in the prepaid envelope provided. We may discontinue the wellness incentive program at any time, without notice. Members are only eligible to earn one gift card per activity per calendar year. Any wellness incentive received in the form of a gift card is considered gross income for Federal and State tax purposes. If your income, including any wellness incentive gift card received, falls below the tax filing threshold, you are automatically exempt from filing a return.

# Thank you!

